ACCESS VOICEMAIL

1. Press ✉.
2. When prompted, enter **PIN-Code** and press `# 🔒`.
• For new messages, press `1`.
• For saved messages, press `2 ABC`.
• For advanced voicemail settings, press `5 JKL`.

PLACE CALL ON HOLD/RESUME A CALL

To place a call on hold:

• Press the **Options** soft key during a call, and select **Hold.**

To resume a call, do one of the following:

• If only one call is on hold, press the **Resume** soft key.
• If there are two calls on hold, press the **Resume** soft key to resume the current call. Press the **Swap** soft key to swap between calls.

TRANSFER A CALL

Blind Transfer - The call is transferred directly without the need to announce the caller:

• Press the **Options** soft key during a call, and select **Transfer.**
• Enter the number you wish to transfer the call to.
• Press the **Transfer** soft key.

Attended Transfer - Allows you to announce the caller prior to releasing the call

• Press the **Options** soft key during a call, and select **Transfer.**
• Enter the number you wish to transfer the call to.
• Press 📞, 🔊 or ⊙ to dial out.
• Press **Transfer** when the call is answered.

ENABLE CALL FORWARD

To enable Call Forward on a specific line:

• Press the **OK** key to enter the main menu, and select Call Features > Call Forward.
• Press ▲ or ▼ to highlight the desired line, and press the **OK** soft key.
• Press ▲ or ▼ to highlight the desired forwarding type, and press the **OK** soft key.
  • Always --- Incoming calls are forwarded immediately.
  • Busy --- Incoming calls are forwarded when the line is busy.
  • No Answer--- Incoming calls are forwarded if not answered after a period of time.
• Select **Enabled** from the **Status** field.
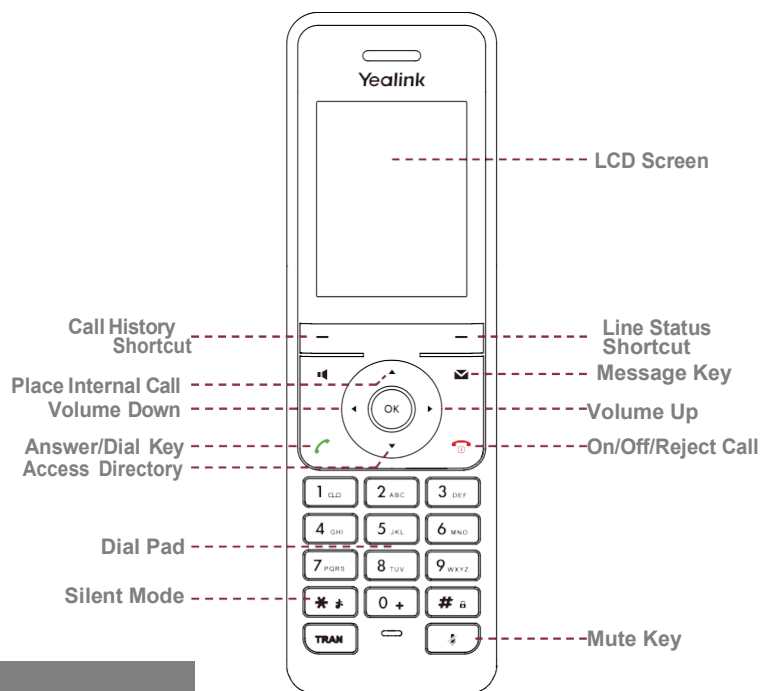• Enter number to forward to in the **Target** field and press the **Save** soft key to accpet the change.

Pineapple
VOICE | DATA | CLOUD

Yealink W56H
IP DECT Phone

Quick Reference User Guide

- LCD Screen
- Call History Shortcut
- Line Status Shortcut
- Message Key
- Place Internal Call
- Volume Down
- Volume Up
- Answer/Dial Key
- On/Off/Reject Call
- Access Directory
- Dial Pad
- Silent Mode
- Mute Key

How to:

REGISTER HANDSET TO W56P BASE STATION

Each W56P base station can register a maximum of 5 handsets each. Each handset can be registered to up to 4 different base stations.

To register your handset manually, do one of the following:

- Long press ⬡ on the base station till the registration LED flashes slowly. Then press the OK key to enter the main menu on the handset, select Settings > Registration > Register Handset.
- If the handset LCD screen prompts "Press base page 2s then press OK", long press ⬡ on the base station till the registration LED slow flashes. Then press the OK soft key on the handset, select Register Handset.

1. Select a base station and press the OK soft key. The handset will initiate the connection.
2. Press the OK soft key to confirm connection to the base station.
3. Enter the base station PIN (default: 0000) and then press the Done soft key to complete registration.

> ⚠ If successful, handset will display "Handset Subscribed". If handset prompts "Searching for Base", please check your base station is powered on.

TURN HANDSET ON/OFF

To turn handset on, do one of the following:

- Press ⬡ until the LCD screen lights up.
- Place handset in the charger cradle. It will then turn on automatically.

To turn handset off:

- Long press ⬡ until the LCD turns off.

PLACE/REDIAL A CALL

To place a call directly, do one of the following:

- Enter the desired number when the handset is idle.
- Or, press ▮ to enter pre-dialling screen & enter number using the keypad.
- Press ⬡, ▮ or ⬡ to dial out.

To place a call from the local directory:

1. Press ▲ when the handset is idle.
2. Press ▲ or ▼ to highlight the desired entry, and then press ⬡ or ▮ to dial out using the default line. If multiple numbers for the contact are stored, press ▲ or ▼ to highlight the desired number, and then press ⬡ or ▮ again to dial out using the default line.

To redial a call:

1. Press ⬡ or ▮ when the handset is idle.
2. Press ▲ or ▼ to highlight the desired entry, and then press ⬡ or ▮ to dial out.

ANSWER/END/IGNORE A CALL

To answer a call, do one of the following:

- Press the **Accept** soft key.
- Press ▮, ⬡ or ⬡.

To end an active call:

- Press ⬡ during an active call.

To ignore an incoming call, do one of the following: •
Press ⬡ when an incoming call is presented.

- Press the **Silence** soft key when an incoming call is presented.

LOCK/UNLOCK KEYPAD

- Long press # when the handset is idle to unlock the keypad.
- Long press # again to lock the keypad.

ENABLE/DISABLE SILENT MODE

- Long press ✱ when the handset is idle to enable/disable silent mode.